

Dear customers, suppliers, dear partners,

As the spread of the Corona virus Covid-19 has a huge impact on the business, companies and society last few weeks, we would like to keep you informed about the latest news of our company:

On Monday March 16<sup>th</sup> the Czech government **declared a nationwide quarantine** due to the novel coronavirus outbreak. The quarantine will be imposed across the country until March 24 at least, to prevent the spread of the virus. But the Czech citizens are still allowed to go to work and ensure the basic needs.

Due to this fact, our company can continue working on our projects and producing our products! Despite the situation and the precautions, our production didn't stop and we are at your service!

Perhaps your purchase orders might be delivered with some delay, but be sure, that our team will do the best to deliver the products as soon as it will be possible.

To minimize the risks of spread of Covid-19, VEIT company has decided to take some measures to protect the health of our employees and maintain our production as smooth as possible, so we would like to ask you to help us to keep the situation under control by respecting the following measures:

- When delivering the goods to our company, we would like to ask all our suppliers to stay in the outside area of our company and not enter our company, warehouse, reception nor production hall at all. If you ring the bell, our staff will go out and hand the goods over.
- According to the Czech Government Resolution No. 198 of 12 March 2020, effective from March 16th, 2020, the Czech citizens are banned from travelling abroad, therefore our team is not able to make the installation and service of our products at the customers premises abroad.

We would like to ask our clients for patience, we are doing our best to ensure the service could be done by our service partners in your countries. If you will need any support in the coming days and weeks, please don't hesitate and contact us. We will try to help you together with our service partners located directly in your country or in the nearest area.

We hope, that the situation with the spread of Corona virus Covid-19 would have the minimum impact on all of us, our families and businesses.

Our thoughts are with you, your families, your colleagues and friends. We hope, that through our joint efforts, we will all together successfully manage to get over this stressful and difficult period!

With our kindest regards

**Your Team VEIT**